Wyvern College Academy Trust Data - Privacy Notice

This privacy notice tells you what to expect us to do with your personal information.

1. Contact details

Post: Wyvern College, Botley Road, Fair Oak, EASTLEIGH, Hampshire, SO50 7AN

Telephone: 02380692679

Email enquiries@wyvern.hants.sch.uk

2. What information we collect, use, and why

- a) We collect or use the following information for student education and welfare:
 - Names and contact details for students/children
 - Names and contact details for carers
 - Gender
 - Pronoun preferences
 - Date of birth
 - Dietary requirements (including vegetarian, vegan, gluten free and halal requirements)
 - Payment details and financial information including transactions
 - Special Educational Needs and Disabilities (SEND) or additional support information (includes reasonable adjustments and special educational needs and disabilities)
 - Welfare information (includes family and home life circumstances and history)
 - Details of any criminal convictions
 - Photographs
 - Biometric data for identification, access or payment purposes
 - Attendance and reason for absence data
 - Account access information
 - Exam results and qualifications
 - Progress reports
 - Information relating to compliments and complaints
 - Exclusion, suspension and behavioural information
- b) We also collect or use the following information for student education and welfare:
 - Racial or ethnic origin
 - Religious or philosophical beliefs
 - Biometric information (where used to identify someone)
 - Health information

- c) We collect or use the following information for disciplinary investigations or to prevent, detect, investigate or prosecute crimes:
 - Names and contact details for students/children
 - Names and contact details for carers
 - Gender
 - Pronoun preferences
 - Welfare information (includes family and home life circumstances and history)
 - Special Educational Needs and Disabilities (SEND) information (includes reasonable adjustments and special educational needs and disabilities)
 - Details of any criminal convictions
 - Attendance and reason for absence data
 - Witness statements and contact details
 - Records and reports
 - Video recordings of public areas (including entrances and outside spaces to which some or all members of the public have access)
 - Video recordings of student access areas (including classrooms, corridors, canteens and outside spaces to which students have access)
 - Call recordings
- d) We also collect or use the following information for disciplinary investigations or to prevent, detect, investigate or prosecute crimes:
 - Racial or ethnic origin
 - Religious or philosophical beliefs
 - Biometric information (where used to identify someone)
 - Health information
- e) We collect or use the following personal information for **dealing with queries**, **complaints or claims**:
 - Names and contact details
 - Address
 - Purchase or service history
 - Video recordings of public areas
 - Call recordings
 - Witness statements and contact details
 - Relevant information from previous investigations
 - Financial transaction information
 - Information relating to health and safety (including incident investigation details and reports and accident book records)
 - Correspondence
 - Special Educational Needs and Disabilities (SEND) or additional support information (includes reasonable adjustments and special educational needs and disabilities)

- Attendance and reason for absence data
- f) We collect or use the following information for information updates or marketing purposes:
 - Names and contact details
 - Address
 - Marketing preferences
 - Photographs
 - Records of consent, where appropriate
 - Alumni records
- g) We collect or use the following information for archiving purposes:
 - Names and contact details
 - Addresses
 - Photographs
 - Alumni records
- h) We also collect or use the following information for archiving purposes:
 - Racial or ethnic origin
 - Religious or philosophical beliefs
- i) We collect or use the following information for recruitment purposes:
 - Contact details (e.g. name, address, telephone number or personal email address)
 - Date of birth
 - National Insurance number
 - Copies of passports or other photo ID
 - Employment history (e.g. job application, employment references or secondary employment)
 - Education history (e.g. qualifications)
 - Right to work information
 - Details of any criminal convictions (e.g. DBS, Access NI or Disclosure Scotland checks)
- j) We also collect or use the following information for recruitment purposes:
 - Racial or ethnic origin
 - Sexual orientation information
- k) We collect or use the following information to comply with legal requirements:
 - Identification documents
 - Health and safety information

- Criminal offence data (including Disclosure Barring Service (DBS), Access NI or Disclosure Scotland checks)
- I) We also collect or use the following information to comply with legal requirements:
 - Racial or ethnic origin
 - Religious or philosophical beliefs

3. Lawful bases and data protection rights

- 1) Under UK data protection law, we must have a "lawful basis" for collecting and using your personal information. There is a list of possible lawful bases in the UK GDPR. You can find out more about lawful bases on the ICO's website.
- 2) Which lawful basis we rely on may affect your data protection rights which are in brief set out below. You can find out more about your data protection rights and the exemptions which may apply on the ICO's website:
 - Your right of access You have the right to ask us for copies of your personal information. You can request other information such as details about where we get personal information from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. You can read more about this right here.
 - Your right to rectification You have the right to ask us to correct or delete personal information you think is inaccurate or incomplete. You can read more about this right <u>here</u>.
 - Your right to erasure You have the right to ask us to delete your personal information. You can read more about this right here.
 - Your right to restriction of processing You have the right to ask us to limit how we can use your personal information. You can read more about this right here.
 - Your right to object to processing You have the right to object to the processing of your personal data. You can read more about this right here.
 - Your right to data portability You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. You can read more about this right here.
 - Your right to withdraw consent When we use consent as our lawful basis you have the right to withdraw your consent at any time. You can read more about this right here.
- 3) If you make a request, we must respond to you without undue delay and in any event within one month.
- 4) To make a data protection rights request, please contact us using the contact details at the top of this privacy notice.

4. Our lawful bases for the collection and use of your data

- Our lawful bases for collecting or using personal information for student education and welfare are:
 - Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
 - Legal obligation we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.
 - Vital interests collecting or using the information is needed when someone's physical or mental health or wellbeing is at urgent or serious risk. This includes an urgent need for life sustaining food, water, clothing or shelter. All of your data protection rights may apply, except the right to object and the right to portability.
 - Public task we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours. All of your data protection rights may apply, except the right to erasure and the right to portability.
- 2) Our lawful bases for collecting or using personal information for disciplinary investigations or to prevent, detect, investigate or prosecute crimes are:
 - Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
 - Legal obligation we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.
 - Vital interests collecting or using the information is needed when someone's physical or mental health or wellbeing is at urgent or serious risk. This includes an urgent need for life sustaining food, water, clothing or shelter. All of your data protection rights may apply, except the right to object and the right to portability.
 - Public task we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours. All of your data protection rights may apply, except the right to erasure and the right to portability.
- Our lawful bases for collecting or using personal information for dealing with queries, complaints or claims are:

- Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
- Legal obligation we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.
- Vital interests collecting or using the information is needed when someone's physical or mental health or wellbeing is at urgent or serious risk. This includes an urgent need for life sustaining food, water, clothing or shelter. All of your data protection rights may apply, except the right to object and the right to portability.
- Public task we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours. All of your data protection rights may apply, except the right to erasure and the right to portability.
- 4) Our lawful bases for collecting or using personal information **for information updates or marketing purposes** are:
 - Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
- 5) Our lawful bases for collecting or using personal information for archiving purposes are:
 - Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
 - Contract we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.
 - Legal obligation we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.
 - Public task we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours. All of your data protection rights may apply, except the right to erasure and the right to portability.
- 6) Our lawful bases for collecting or using personal information **for recruitment purposes** are:

- Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
- Contract we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.
- Legal obligation we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.
- Our lawful bases for collecting or using personal information to comply with legal requirements are:
 - Consent we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.
 - Contract we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.
 - Legal obligation we have to collect or use your information so we can comply with the law. All of your data protection rights may apply, except the right to erasure, the right to object and the right to data portability.
 - Public task we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours. All of your data protection rights may apply, except the right to erasure and the right to portability.

5. Where we get personal information from

- Directly from you
- Parents or carers
- Local authorities or local councils
- Social services
- Other education establishments
- Health care providers
- CCTV footage or other recordings
- Previous employers.

6. How long we keep information

• This is detailed in our Document Retention Schedule

7. Who we share information with.

Others we share personal information with

- Parents and carers
- Local authorities
- Social services
- Fostering agencies
- Pupil Referral Units (PRU's) or Education Otherwise at School Centres (EOTAS)
- Specialist teachers such as peripatetic workers or speech and language therapists
- School governing bodies (such as Board of governors or Parent/teacher associations (PTA))
- Examination boards and bodies
- Health care providers
- Organisations we need to share information with for safeguarding reasons
- Emergency services
- Professional advisors
- Legal bodies or authorities
- Relevant regulatory authorities
- External auditors or inspectors
- Organisations we're legally obliged to share personal information with
- Publicly on our website, social media or other marketing and information media
- Suppliers and Service providers to enable them to provide the service we have contracted. They will have had to complete a Data Protection Risk Assessment to demonstrate that they comply with GDPR. For a current list of these providers, please see the third-party list on the website.

8. How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after making a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

Website: https://www.ico.org.uk/make-a-complaint

9. Further Information

Please refer to the WCAT Data Protection Policy for further information.