



Dear Parent,

### **The new SIMS Parent app – easy access to important College information**

We are pleased to announce the launch of SIMS Parent, a convenient new way to share information with you about your child's College life.

Very shortly, you'll be able to access our new parent app and website. SIMS Parent is an update to our Wyvern Gateway system, which many parents have used for the last few years. The app compliments the use of mobile technology and is more suited to Smartphones and Tablet devices, something which our old system lacked. There will also be a new website to replace the current Wyvern Gateway site, which will be suitable for Desktop and Laptop users and can be used with any web browser on any operating system. Gateway will shortly be phased out.

SIMS Parent allows you to access our student data system from a smartphone, tablet or PC – anytime, anywhere. It is really easy to set up and convenient to use. You can even use your preferred social media login to access the app.

What will you find in SIMS Parent:

- Important information such as attendance, timetables, achievement and homework for your child
- College term, inset dates and contact details
- Access your child's Progress Reports
- Notifications to remind you about important information such as key dates for your diary
- Access to update your contact details, so we always have the most up-to-date information in case of emergency
- If you have more than one child at Wyvern, you'll have access to information for all your children, from the same app.

The information that you receive through the app will help you to stay up-to-date with your child's College life as well as support your child's development and progress.

If you require further information about SIMS Parent, please go to [www.wyvern.hants.sch.uk/sims-parent](http://www.wyvern.hants.sch.uk/sims-parent)

### **Getting started with SIMS Parent**

1. We will shortly be sending you an activation email, simply click on the link from your tablet, PC or smartphone to activate your account.
2. You can then login using your normal **Facebook, Twitter, Google** or **Microsoft** username and password.

3. From your smartphone or tablet, download the app from the Google Play or Apple App store - search for **SIMS Parent**.
4. From a PC or Windows phone, login online at [www.sims-parent.co.uk](http://www.sims-parent.co.uk)

**If you need extra help, please email [simshelp@wyvern.hants.sch.uk](mailto:simshelp@wyvern.hants.sch.uk). PLEASE DO NOT CONTACT OUR MAIN SWITCHBOARD FOR THIS SPECIALIST SUPPORT.**

Please note that your activation email is unique to you and should not be used by anyone else. If you have not notified us about others requiring parental responsibility, simply make the request within the app and we will issue an activation email.

Your activation email will expire after 14 days if it is not used, please email [simshelp@wyvern.hants.sch.uk](mailto:simshelp@wyvern.hants.sch.uk) if you require a replacement after this date.

We hope you will enjoy using the new Sims Parent app.

Sincerely,

Paul Metcalfe

